



THE VM STYLE
GROUP

FURNITURE HIRE & PROPERTY STYLING AGREEMENT

KEY INFORMATION TO NOTE:

- Artwork and mirrors require fixings to be placed in the walls to ensure these pieces are hung securely. The hooks and fixings will remain in the walls for your purchaser to use. Hammer drills will need to be used for concrete / brick walls.
- All tradework must be completed
- There must be clear access to the property
- All floors, decks and benchtops must be dry and cured
- All painting must be completely dry
- The property must be free of all building debris, dust, tools and building materials
- The property must be sufficiently cleaned and ready for rugs, furniture and artwork
- All items requested by The VM Style Group to be removed by the Client must be removed

If the above items are not attended to by the Installation Date, The VM Style Group may postpone the job and the Client will be charged a postponement fee of **\$500** (to cover truck cancellation fees, cancelled picture hanger, administration and flowers).



FURNITURE HIRE AND PROPERTY STYLING AGREEMENT

The VM Style Group (Company) and the Client agree as follows:

DEFINITIONS

Client: the client referred to and named in this Agreement

Company: The VM Style Group Pty Ltd

Design Services: includes the hire of the furniture listed in the Furniture Hire & Property Styling Proposal, the selection of furnishings, preparation of a design concept and property styling

Furniture Hire & Property Styling Proposal: the furniture hire and property styling proposal provided by the Company to the Client in relation to the Design Services to be provided at the Property

Installation Date: the date the furniture is delivered and/or property styling

Property: the property addressed referred to and named in this Agreement

DESIGN FEES AND CHARGES

In consideration of the Design Services to be performed by the Company, the Client shall pay to the Company the Design Fee in accordance with the Payment Terms below.

Full payment of the invoice must be made **at least 48 hours prior to the installation** date.

If the Client fails to make payment in the accordance with this Agreement, the Company shall not be required to perform any further services or undertake any further work (including delivery of hire furniture) until payment has been made in full. If the furniture has been delivered and payment has not been made, the Company may remove the furniture from the Property at any time.

PROPERTY TO BE READY FOR FURNITURE

The Property must be ready for the furniture to be installed on the Installation Date. This means that:

- Power must be connected to the property (for steam ironing beds and lighting for the professional photographs)
- All tradework must be completed
- There must be clear access to the property
- All floors, decks and benchtops must be dry and cured
- All painting must be completely dry
- The property must be free of all building debris, dust, tools and building materials
- The property must be sufficiently cleaned and ready for rugs, furniture and artwork
- All items requested by the Company to be removed by the Client must be removed



FURNITURE HIRE AND PROPERTY STYLING AGREEMENT

PROPERTY TO BE READY FOR FURNITURE CONT:

If the above items are not attended to by the Installation Date, the Company may postpone the job and the Client will be charged a postponement fee of \$500 (to cover truck cancellation fees, cancelled picture hanger, administration and flowers).

The Company's removalists are not required to remove or relocate the Client's furniture or personal items unless prior arrangements have been made. If the Client requires assistance with the relocation or removal of particular items, the Client may request the Company's removalists to assist with this. This request must be made at least 3 days prior to the Installation Date. This additional removal or relocation or removal work will be billed separately to the Design Fee and will be payable within 7 days.

The Company is not responsible for cleaning the property. Please ensure all surfaces (floors, benchtops, vanities and shelves) are clean and ready for accessories and rugs. We recommend the property is cleaned regularly during the sales campaign, particularly if the weather is wet and potential purchasers are likely to be footprints.

CANCELLATIONS AND POSTPONEMENTS

The Client agrees to pay the Company a \$500 cancellation or postponement fee if the job is cancelled or postponed for any reason within 48 hours of the Installation Date (this includes delays in completion of tradework, changes to your marketing campaign or any other reason outside your control).

CHANGES AND SELECTIONS

The Company is responsible for preparing a design concept and selecting appropriate furnishings for the Property. On the Installation Date, the Company may make changes to the design concept and furniture selections in order to complete the look on site.

The Company is not required to show the Client the selections prior to the Installation Date. The majority of our furniture is either wrapped or stored on high level shelving and problematic to photograph. A true representation of these items is difficult to show. However, the Company will be happy to discuss the general design concept with the Client. For images of our recent styling projects, please feel free to review our gallery page on our website at www.vmstylegroup.com or our Instagram and facebook page.

HEALTH AND SAFETY

Due to the nature of property styling jobs, our stylists and removalists are required to wear shoes during the installation and collection of furnishings.

The Client is not permitted to remove or relocate any of the Company's furniture. In addition, any injury to person or damage to the furniture or property will not be covered by insurance if this occurs.

Due to health and safety regulations, the Company warehouse cannot be accessed by members of the public (including clients and agents).

In the event of extreme weather, our stylists and removalists shall not be required to carry out an installation. If this occurs, the Company shall advise the Client of the next available date(s) for installation and rebook the installation on a date suitable for the Client.



FURNITURE HIRE AND PROPERTY STYLING AGREEMENT

WALL FIXINGS

As part of our Design Service, we will engage our professional picture and mirror hanger to hang all artwork and mirrors at your Property. The wall fixings used will be chosen by our experienced picture hanger, having regard to the size and weight of the artwork or mirror, so that each piece is hung securely to the wall.

Fixings such as hooks, screws, brackets and bracings may be used and are not required to be removed. Hammer drills will need to be used for concrete/brick walls. The Company accepts no liability for any holes or fixings remaining in the walls once the mirrors or artwork are removed. If the Client does not want artwork or mirrors to be hung at the Property, the Client must advise The Company and the real estate agent in writing at least 3 days prior to the Installation Date.

If our professional picture hanger determines that the artwork or mirrors cannot be hung due to the age or condition of the walls or to do so would potentially cause risk or damage to a person or the Property, our picture hanger will not be required to hang the artwork or mirrors and the Company will reimburse the Client the cost of these items.

Any damage to walls due to unfit surfaces, substandard plaster works, property history or poor foundations are not the responsibility of the Company.

USE OF FURNITURE

The Client is responsible to ensure all furnishings (including cushions, rugs and bed linen) are returned to the Company in the same condition as they were provided. If you have pets or small children, the Company strongly recommends that the rugs are rolled up and couches covered with a sheet at all times other than inspections.

The Client agrees that none of our beds or bed linen will be slept in. If the Client's beds remain at the property and need to be slept in, the Client agrees to pack away the Company's bed linen and bed cushions between inspections and remake the beds for each inspection.

The Client is not permitted to remove or relocate any of the Company's furniture either within the property or outside the property. In addition, any injury to person or damage to the furniture or property will not be covered by insurance if this occurs.

If this clause is breached in any way, additional charges may be payable by the Client, including being charged full recommended retail price for any items that have been damaged. .

The Client will be responsible for and agrees to pay all dry cleaning costs incurred by the Company for any items returned which are stained, have finger marks, pet hair or are dirty.

REFUND POLICY

If the Client's property sells prior to the expiry of the furniture hire period, the Client agrees to make the furniture available for collection by the Company on the first available collection date. Delay fees will apply if the Client fails to make the furniture available for collection. No refund is applicable for the unused portion of the furniture hire period.

INSURANCE

The Company's insurance policy covers the hire furniture, mirrors and artwork from theft for the duration of the furniture hire period provided the Property is locked and adequately secured. If the Property is not locked or adequately secured, the Client is fully responsible and liable for the replacement cost of any items which are damaged or stolen and the Company will provide evidence of these costs to the Client.



FURNITURE HIRE AND PROPERTY STYLING AGREEMENT

THE COMPANY AGREES TO REMEDY ISSUES

The Client, acting reasonably, must notify the Company in writing of any issue the Client may have with the Furniture Hire and Design Services within 48 hours of becoming aware of such issue.

The Company will endeavour to remedy any issues as soon as practicably possible.

Where a Client requests a change to the furnishings due to personal taste, the Company may in its discretion agree to make that change and this will incur a change over fee of \$250 (plus GST) as well as any additional hire fees if applicable.

PHOTOGRAPHY

Our stylists are permitted to take photos of the installed furniture and styling and use these photos for marketing purposes, websites or social media posts. All photos taken by our stylists shall remain the property of the Company.

PAYMENT TERMS

Full payment of the Design Fee is required at least 48 hours prior to the Installation Date.

Payment may be made by direct transfer into our bank account (please refer to your tax invoice for our bank details) or by credit card (1.70% + 30c transaction fee for domestic cards, 2.9% + 30c transaction fee for American Express and international cards)